



Return, Refund and Exchange Policy

- No Returns
- No Refunds
- Products approved for exchange must be returned within 10 days.
- Any shipping errors to customer should be reported within seven days of receipt of goods.
- Any quality issues must be reported within 30 days of receipt of goods.
- Where spoilage or damage occurs in transit, customer should advise Customer Service in detail and request instructions.

Warranty Coverage

New Autoprep or Miniprep warranted for 1 year from date of purchase. All units must register within the first 60 days of ownership to end user to be eligible for coverage.

Refurbished units warranted for 90 days.

All repairs warranted for 90 days.

Conditions and Terms of Sale

All products listed in this schedule are warranted to be exactly as specified on the label or MSDS and to be of acceptable quality at the time of shipment. No product with expiration dates of less than 6 months will be shipped without customer approval. Typical expiration times are as follows: Wright Stain Products 2 years.

These products are not intended for internal or external use in humans or animals; these products are for IN VITRO diagnostic use only.

- Orders are subject to acceptance by Sedona Lab Products.
- Visa and Mastercard accepted for select accounts.
- Net balance is due within 30 days of billing to qualified accounts, no exceptions.
- Minimum order is \$100.
- Prices are subject to change without notice.
- All International orders or drop ship to a non-domestic site are prepaid only, no Credit Cards.
- Domestic orders over \$1000.00 may be subject to a deposit or prepayment.

- All orders shipped within 48 hours, all Stain products ground ship only.
- Contact Customer Service for Standing Order information and Discounts
- Transportation charges are prepaid and added to the customer's invoice, unless other arrangements are made. All orders F.O.B. Sedona, AZ.

Our Complete catalog featuring more Hematology items, Protocols for all automated dip stainers, MSDS, product brochures & descriptions, and dealer pricing are available online at

www.SedonaLab.com

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